# Canadian Bill S-211 Fight Against Forced Labour & Child Labour in Supply Chains

**Annual Report- 2024** 

## **CROWN CORRUGATED COMPANY**





## **TABLE OF CONTENTS**

Introduction	3
Structure, Activities and Supply Chains	3
Policies and Due Diligence Processes	4
Risks Identified & Measures taken to Assess & Mitigate Risks	6
Training	7
Strategies to Assess Effectiveness of our Measures	7
Conclusion	8
Attestation	8



Reporting entity's legal name: Crown Corrugated Company

Financial reporting year: January 1st, 2024, to December 31st, 2024

**Business number:** 882353816

Entity categorization according to the Act: Business Entity

Sector/industry: Manufacturing

Location: Richmond, BC. Canada

#### INTRODUCTION

Crown Corrugated Company ("Crown Corrugated") is the premiere corrugated packaging company in Western Canada. It does business through two operating names: Crown Packaging and Boxmaster. Crown Corrugated forms part of the Crown Paper Group which includes their US sister company Port Townsend Paper Corporation.

Crown Corrugated is committed to sustainability, including the need to responsibly balance social, environmental, and economic interests. The company is certified under the FSC® – Chain of Custody and Controlled Wood Standards and have received a Superior Rating in a third-party audit of Crown Corrugated Company's Good Manufacturing Practices ("GMP").

Crown Corrugated supports and respects human rights in the workplace. In addition to abiding by the robust labour and employment laws, human rights legislation, and occupational health and safety requirements, Crown Corrugated is a unionized employer with approximately 400 employees of which 186 are subject to a collective agreement with Unifor Local 433.

### STRUCTURE, ACTIVITIES AND SUPPLY CHAINS

Crown Corrugated is incorporated in Nova Scotia and is extra-provincially registered in British Columbia. The company has a state-of-the-art manufacturing facility in Richmond, British Columbia, and have distribution and sales offices in Delta, Kelowna, Calgary and Edmonton.

Crown Corrugated provides packaging products and services throughout Western Canada to over 900 customers. These services include creative design and the manufacture of products in a variety of sectors including industrial products. On the industrial side, in addition to packaging products Crown Corrugated also provides drywall supplies such as drywall tape.

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#### CROWN PACKAGING BOXWaster

All of Crown Corrugated Company's suppliers are located in Canada or the United States. The industries for which Crown Corrugated provides products include:

- Bakeries;
- Berries and Tree Fruits;
- Beverages;
- Dairy and Cheese;
- Field Crops;
- Fish and Seafood;
- Floral and Nursery;
- Food services;
- Hot house (i.e. greenhouses).
- Meat and Poultry;
- Mushrooms;
- Pizza;
- Single face products; and
- Custom POP displays and boxes

#### POLICIES AND DUE DILIGENCE PROCESSES

Crown Corrugated has received responsible business practice certifications and has successfully passed numerous supplier audits which have confirmed that the company has responsible and low-risk labour practices and supply chains.

In the past financial year, the company implemented the ETI Base Code into their policies and procedures. The ETI Base Code is an internationally recognized set of labour standards based on International Labour Organization (ILO) conventions. The ETI Base Code includes a commitment to the following:

- Employment is freely chosen;
- Freedom of association and the right to collective bargaining are respected;
- Working conditions are safe and hygienic;
- Child Labour shall not be used;
- Living wages are paid;
- Working hours are not excessive;
- No discrimination in employment;
- Regular employment is provided;
- No harsh or inhuman treatment.

Crown Packaging has passed a Good Manufacturing Practices (GMP) by the third-party provider SAI Certification LLP.

In July 2010 Crown Corrugated was certified under the FSC® – Chain of Custody and Controlled Wood Standards. The company was recertified in September 2022 and this certification is valid until September 23, 2027. The certification body conducts annual surveillance audits to verify continued compliance with the FSC certification requirements.

Part of this certification includes protection of workers, and the certificate holder must demonstrate conformance to the FSC Core Labour Requirements, which cover the abolition of child labor, elimination of all



forms of forced or compulsory labour, elimination of discrimination with respect to employment and occupation, upholding freedom of association, and the effective recognition of the right to collective bargaining.

In addition, Crown Corrugated has passed several supply chain audits from their supply chain partners, including by external audit companies such as EcoVadis and Sedex/SMETA, which audit supply chains including extensive evaluations of labour standards and ethics.

In April 2024 Crown Corrugated implemented a policy on Bill S-211, which includes commitments regarding:

- The prohibition of forced and child labour;
- Due diligence and risk assessment;
- Supplier Compliance;
- Supply Chain Transparency;
- Training and awareness;
- Reporting Mechanisms;
- Compliance and Accountability; and
- Continuous Improvement.

In May, 2024, Crown Corrugated implemented a supplier questionnaire regarding their suppliers' practices and steps the company has taken to reduce the risk that forced labour or child labour is used at any step of the production of their goods in Canada or elsewhere. The company has recently provided this questionnaire to suppliers and have begun the process of gathering and assembling the data received.

Both Canada and the United States have robust labour and human rights laws which reduce the risk of forced or child labour in both Crown Corrugated Company's own operations and those of their suppliers. Crown Packaging does not hire any foreign workers, and their youngest employees are 16-year-old students who are hired on a seasonal basis to help with inventory management.

As discussed above, a large percentage of Crown Corrugated Company's employees are subject to a collective agreement which provides labour and employment protection, and grievance mechanisms for employees to bring forward concerns. Crown Corrugated Company's non-unionized employees have protections under British Columbia and Alberta's employment standards, human rights and occupational health and safety legislation.

In addition to the grievance mechanisms in place for unionized employees, employees can report concerns about forced or child labour or other human rights concerns to their supervisor, managers, HR department, or designated compliance officer. Crown Corrugated is committed to investigating reports promptly and thoroughly.



#### RISK IDENTIFIED & MEASURES TAKEN TO ASSESS & MITIGATE RISKS

The parts of its activities and supply chains that carry a risk of forced labour or child labour being used and the steps it has taken to assess and manage that risk:

Since Crown Corrugated' Company's suppliers are all located in Canada or the United States, both of which have robust labour and human rights laws, the risk of forced or child labour in their supply chain is low. The company has also begun the process of evaluating suppliers' risk based on their supplier questionnaire.

Crown Corrugated has not received any reports from employees regarding the use of forced or child labour.

Due to the above, Crown Corrugated has not identified any forced labour or child labour risks in their supply chain to-date.

#### Measures taken to remediate any forced labour or child labour:

Crown Corrugated has not identified any forced labour or child labour in their own operations or supply chains and has therefore not needed to take any measures to remediate any forced or child labour.

Measures taken to remediate the loss of income to the most vulnerable families that results from any measure taken to eliminate the use of forced labour or child labour in its activities and supply chains:

Crown Corrugated has not identified any forced labour or child labour in their own operations or in the supply chains.

## TRAINING PROVIDED TO EMPLOYEES ON FORCED LABOUR AND CHILD LABOUR

Crown Corrugated has provided awareness training about forced and child labour to its supervisors and managers. The company achieved training for 90% of our managers across all departments before the end of 2024. The trainings entail awareness about forced labour and child labour, what it may look like, risk assessments, internal audits, reporting mechanism, supplier audits, how to mitigate risk, supplier regulations, and ethical sourcing. Crown Corrugated Company's managers continue to have informal training sessions with their supervisors regarding the same. There are posters put on bulletin boards to create awareness amongst employees and information regarding reporting mechanisms.

#### ASSESSING EFFECTIVENESS

# How the entity assesses its effectiveness in ensuring that forced labour and child labour are not being used in its business and supply chains:

To assess our effectiveness in ensuring that forced labour and child labour are not being used in our business and supply chains, we employ a combination of strategies:

- 1. **Supplier Audits and Assessments:** We regularly conduct audits and assessments of our suppliers, focusing on compliance with labour standards, including the prohibition of forced and child labour. These audits are conducted both internally and by third-party experts to ensure an unbiased evaluation.
- 2. **Supplier Code of Conduct:** Our suppliers are required to sign and adhere to our Supplier Code of Conduct, which clearly prohibits the use of forced and child labour. This Code is regularly reviewed, and suppliers are monitored to ensure compliance.
- 3. **Training and Awareness:** We provide training to both our employees and suppliers on ethical sourcing and labour standards. This helps raise awareness and ensures that all parties understand the importance of these issues and how to identify red flags in supply chains.
- 4. **Whistleblower Mechanisms:** We have established clear, confidential channels for employees and suppliers to report any concerns regarding forced or child labour, ensuring there are no barriers to reporting unethical practices.
- 5. **Regular Reporting and Transparency:** We commit to regularly reviewing and reporting on our supply chain practices, ensuring transparency in how we monitor and address any risks related to forced or child labour.

By taking these actions, we can assess and continuously improve our approach to eliminating forced and child labour from our business and supply chains, ensuring the protection of workers' rights at every level.

#### **CONCLUSION:**

In conclusion, as a company that is fully committed to compliance with Bill S-211, we recognize the importance of this legislation in promoting transparency and accountability within global supply chains. We have taken proactive steps to ensure that forced and child labour is non-existent in our operations and supply chains by implementing robust due diligence processes, conducting regular audits, and working closely with our suppliers. By adhering to the requirements set out in Bill S-211, we not only fulfill our legal obligations but also align with our core values of ethical business practices and social responsibility. Moving forward, we will continue to strengthen our efforts, ensuring that we remain vigilant in protecting the rights and dignity of workers, while fostering a fair and sustainable business environment.

#### ATTESTATION

In accordance with the requirements of the Act, and in particular section 11 thereof, I attest that I have reviewed the information contained in the report for the entity or entities listed above. Based on my knowledge, and having exercised reasonable diligence, I attest that the information in the report is true, accurate and complete in all material respects for the purposes of the Act, for the reporting year listed above.

"I have the authority to bind Crown Corrugated Company".

Full name: Rob Kreizenbeck

Title: CEO

Signature: RobKreizenbeck

Date: 05/30/2025